



Welcome!

You will soon be joining us at The University of Huddersfield International Study Centre, where you will have a wonderful opportunity to study in the UK, at one of Britain's excellent universities.

This is a modern, successful and innovative university with a long and proud tradition of engaging in teaching and research. As an international student looking for a good place to study in the UK, you will find a warm welcome in a vibrant community. The University has over 22,500 students, which is more than many UK universities. International students are an important part of the University - there are currently 87 different nationalities represented on campus.

We look forward to meeting you soon!

Dionne Coburn  
Head of Centre  
University of Huddersfield International Study Centre

## Key Facts

Head of ISC:  
Address of ISC:

Dionne Coburn  
International Study Centre  
The Brunswick Building  
The University of Huddersfield  
Queensgate  
Huddersfield  
HD1 3DH  
England

Telephone Number of ISC:  
Emergency Contact Number:

+44 (0)1484 471270  
+44 (0)7827 806675

## Useful Websites

If you would like to learn more about life at the ISC, The University of Huddersfield, the local area and other information, the following websites may be useful.

Visit Britain  
UK Maps  
BBC Weather Centre  
Huddersfield ISC 'Frequently Asked Questions' link

[www.visitbritain.com](http://www.visitbritain.com)  
[www.streetmap.co.uk](http://www.streetmap.co.uk)  
[www.bbc.co.uk/weather](http://www.bbc.co.uk/weather)  
[www.studygroup.com/isc/huddersfield/frequently\\_asked\\_questions.aspx](http://www.studygroup.com/isc/huddersfield/frequently_asked_questions.aspx)

### Join us on Facebook

The ISC is now on Facebook. Connect with other new students at The University of Huddersfield ISC - see photos, ask questions, leave messages.

### Not a member of Facebook?

It's free to join but you will need to click the "Sign up for Facebook" link: [www.facebook.com/r.php?](http://www.facebook.com/r.php?)

Follow the instructions on screen, and register your details.

You will then need to check your email and click on the link confirming your email address.

Once you are registered go to:

<http://www.facebook.com/group.php?gid=21397714378>

To join, simply click 'Join this Group'.

### What to pack/bring

Essential items to bring with you include: your passport and visa, your enrolment and accommodation documents, passport sized photographs, photographs of friends and family to brighten up your new room, a towel, essential toiletries and medications and an alarm clock - for those early starts!

### Arriving in the UK

Your accommodation should be available 24 to 48 hours prior to the start of your course. Please see the attached Accommodation Guide for specific arrival dates.

Please ensure the International Admissions Centre (IAC) have been advised of your expected arrival details in good time, on Telephone +44 (0)1273 339333 or Fax +44 (0)1273 339334.

### By plane

Most international students fly and are met by a taxi, which will transfer them from the airport to the University. If you are being collected by taxi, it will be waiting for you in the arrivals hall.

The taxi driver should know which accommodation you are staying in, but it is a good idea to have the details of where you are staying to hand.

Please see the attached Accommodation Guide for more detailed arrival information.

### Making your own way

#### By train

For those arriving by train, we would suggest you take a taxi from Huddersfield station, the approximate cost of a taxi to the University is £5. There is a taxi rank at the station where you can pick up a taxi, but if you would prefer to pre-book, please use one of the companies below:  
New Line Taxis - 01484 537747  
Radio Cars - 01484 421229  
Bob's Taxi's - 01484 434967

#### By car

If you are arriving by car, you should be able to drive to the residences and unload, but then should park in one of the visitor car parks for the day.

### Accommodation

Please see the Accommodation Guide included with this pack for information about the University residences.

### Induction

During your first week of term we will help you settle into life in Britain, and at the University. Your first week will include: registration at the University, registration with our local/on-campus health services, setting up a bank account, and police registration.

### Medical Information

There are medical facilities located on or near to campus. Staff will ensure you are registered at the local Health Centre, and will show you where the closest pharmacy is located, where you can receive medicines on prescription.

### Opening a bank account

If you are coming to the UK for at least an academic year, it is recommended that you open a bank account. Before opening an account, you should check whether money can be transferred into it from outside of the UK. To open a UK bank account you will need a letter from the ISC for the bank confirming that you are a full time student. Our staff will help you with this in your first week.

Warning: DO NOT carry large amounts of cash with you or keep large amounts of cash in your accommodation.

### Police registration

If on entering the UK your visa is stamped with the words "Register with UK police on arrival" this must be done shortly after arrival. Staff at the ISC will help you with this. You will have the opportunity to register with the police during your first week with us. You will need your passport and a sum of money, currently in the region of £34. You will be given further information on registering with the police during the induction programme.

### The cost of being a student

Whilst in the UK, you will need to budget carefully to cover all of your living costs, which include accommodation, clothes, transport, books, food and entertainment.

It is very difficult to estimate how much money you will need over a year as this depends on individual lifestyles and circumstances. Remember, you will spend more money at the beginning of the course as you may need to buy one-off items such as kitchen equipment, books, and special equipment for your course. Small charges may also be made by some departments to cover supplementary materials or services.

More information about how to budget for your living expenses, will be discussed during your first week of term.

## Living in the UK

### *Social attitudes*

Life in Britain will almost certainly be different from what you are used to. It is difficult to define exactly what the 'British' way of life is as attitude and outlooks vary considerably according to where you are in the country. As home to residents from many different parts of the world and a variety of ethnic backgrounds, Britain has a vibrant, cosmopolitan feel.

When you first arrive you may notice differences in the way people behave compared to your own country, however, it won't take you long before you are accustomed to your new life here and are able to adapt to a whole variety of situations; everything from understanding British etiquette and mannerisms to cooking your own food and running your own bank account.

### *Drinking*

Alcohol is available to anyone aged over 18. It's perfectly acceptable for adults to drink alcohol in moderate amounts. For many British people, drinking is an established part of social life - 'going out for a drink' is how they relax or spend time with friends. This doesn't mean that you have to drink alcohol. If you don't want to you can always ask for a non-alcoholic drink instead.

### *Smoking*

Many people in Britain smoke. However, in some ways smoking is less acceptable than drinking, and since Summer 2007, smoking has been banned in all pubs, clubs and restaurants in England. Smoking is banned in many public places including buses and the London Underground. If you smoke in these places, you have to pay a fine. Some non-smokers find smoke unpleasant and uncomfortable. If you are eating or drinking with friends - especially at someone else's house - it is polite to ask before you light your cigarette.

### *Homesickness*

To start with everything is new, exciting and different, but as time goes by you may start to wish that things were the way they were back home. Don't despair as this stage will pass - and much more quickly if you talk to someone about how you are feeling.

### *Racism*

Racism is a global problem and no society is perfect. Britain isn't free from racism and while you may meet a little of it in your day to day life, it is hoped that it is very rare in the University. The ISC and the University are committed to equality and to ensuring that you do not face discrimination whilst you are studying.

### *Specialist and international foods*

There are many shops and restaurants in the area which sell these types of foods. You may also find that some of the larger supermarkets stock some of the products that you require.



Thank you for deciding to take your course at the University of Huddersfield and for selecting residential accommodation.

The university offers 2 different types of accommodation, which are privately owned and situated short bus rides away from campus. Below is an outline of each type of accommodation available.

#### Storthes Hall En-suite -

Storthes Hall Student Village is situated in 336 acres of parkland to the south of campus, and has 1418 generously sized bedrooms. A free shuttle bus service is provided for all residents, to and from the university, during term times only, which takes approximately 20 minutes. All rooms are en-suite, with broadband access. There are well equipped kitchen and dining areas shared between 6 and 8 students. Storthes Hall boasts a variety of sporting, social and study facilities.

#### Ashenhurst Standard -

Ashenhurst sits in pleasant woodlands close to the university, and has 279 student rooms. The residences are less than 1.5 miles from campus and regular transport is provided by the local bus service. All bedrooms have a washbasin and broadband access. There are well equipped communal kitchens, lounges/dining areas and bathrooms. There is also an intimate leisure area with TV and DVD facilities, and vending machines for use by all Ashenhurst students.

**Please note: Accommodation will be allocated according to availability. This means that you may not necessarily be given the type of room you originally requested on your booking form.**

**IMPORTANT INFORMATION:** You will not be allocated a room until you have returned the Digs licence agreement and paid Study Group an Accommodation Confirmation Payment of £2000. This £2000 will be used to secure your room and go towards your rent. £150 will be allocated as an accommodation booking fee and deposit and £20.00 deducted for your bedding pack. The remainder of your rent will be due within one month of arrival.

#### Accommodation facilities

When you arrive we aim to help you to settle in as quickly and as smoothly as possible. We know that when you arrive at Huddersfield you may feel anxious that you do not know anyone. But everyone feels the same, and living in student accommodation you soon get to meet your neighbours.

All student accommodation is self-catering, with cooking facilities in communal kitchens. Both residences are equipped with telephones and have broadband internet access, so keeping in touch with family and friends is easy. There are launderettes on both sites, and shops on site at Storthes Hall.

#### Arrival

Please do not arrive more than 2 days before your course is due to start as your room may not be available.

*We expect to see you arrive on Saturday 9<sup>th</sup> January 2010.*

You must ensure the International Admissions Centre (IAC) have been advised of your expected arrival details in good time, on Telephone +44 (0)1273 339333 or Fax +44 (0)1273 339334.

#### Your first day

*When you do arrive at the university, you will need to report to the ISC in Brunswick House.*

## Settling In

When you do arrive at your designated accommodation, you must report to reception to pick up your keys. Once in your accommodation you should check your room against the inventory on your registration form. Any loss or damage must be reported within 48 hours to the reception desk. There will be a charge payable for lost keys.

There will be a bedding pack ready for you on arrival. This will consist of a duvet, duvet cover, pillow, pillow case and a sheet. The price of this is currently £20. The bedding pack will be charged against your student account. Please note there is no towel provided and you should bring your own.

A 'Full Kitchen Set for One' is also available for you to buy on arrival, currently priced at £35.

Your room and bathroom will be cleaned fortnightly and communal areas on a daily basis Monday to Friday, excluding bank holidays, during standard term times only. You are expected to keep your room tidy in order for housekeeping to provide the necessary services.

In Storthes Hall broadband internet is standard in your room and included in your rent. There is a telephone in every bedroom which can be used on a pay as you go basis. And you can also ring the Safety and Support Office or other rooms in Storthes Hall free of charge. A cash telephone is located in the Administration building.

In the Ashenhurst Houses, broadband Internet is standard in your room and included in your rent. There is a telephone in each kitchen which can be used on a pay as you go basis and you can also ring the Safety and Support Office from this phone free of charge. There are cash and card phones located in the Laundry Room.

There are free buses from both residences to the University every day between 8am and 6pm. After 6pm, the bus service will cost £1 per trip. Students can buy a yearly bus pass for £5.

There is also a recommended taxi company, Huddersfield Taxis, which costs £5 from Storthes Hall to the University, and £2.50 from Ashenhurst to the University. The phone number is 01484 512512.

If you will be under 18 on arrival at the ISC, please ensure that your guardian has signed a policy which states that both you, and they, are aware that under UK law you are considered a minor until you turn 18, and to confirm that you are aware of what steps the University of Huddersfield will take regarding a resident under the age of 18.

Please note that you may be required to move rooms over the summer term.

Please note that tap water in Britain is safe to drink. But if you prefer, water filters are cheap and readily available at most supermarkets, which you could buy on arrival.

There are shops both on campus and very close to campus, which sell most things you'll initially need. Before flying, please check with your airline what you are allowed to bring on to the flight, particularly in reference to food products.

Please see the ISC Frequently Asked Questions Page to answer any other queries you may have - [www.studygroup.com/isc/huddersfield/frequently\\_asked\\_questions.aspx](http://www.studygroup.com/isc/huddersfield/frequently_asked_questions.aspx)

Please see Digs accommodation webpage for more details: [www.campusdigs.com](http://www.campusdigs.com)



Your course is due to start on Monday 11<sup>th</sup> January 2010. Please do not arrive more than 2 days before this, as your accommodation will not be ready for you. Therefore we'd expect to see you on Saturday 9<sup>th</sup> or Sunday 10<sup>th</sup> January.

### Arrival

If you are arriving by plane and have asked for a taxi pick up, you will be met by the taxi driver in the arrivals hall, who will be holding a sign stating 'UHISC' and your name, and will take you to your taxi.

The taxi will then take you to your university accommodation. The driver will know which accommodation you are staying in, but it is a good idea for you to have details of where you are staying to hand. You will be met at your accommodation where you will be given your room key and directed to your room.

If there is no-one waiting for you on arrival, don't panic, just ring us on our emergency number - 07827 806675 and someone will be able to help you.

### Induction activities

In this pack, you will find a draft timetable for your first week at university. Don't worry if there are some things you don't understand, as there will be opportunities for you to ask questions about anything related to the ISC or the university on the day you arrive.

In your first week you will have both lessons and introductions to the UK and university life. There may also be a chance to get involved with social activities planned by the university. Finally you will receive information about starting your individual courses, including timetables and academic information.

The induction programme is designed to help you settle down within the university so that you can concentrate on your studies. The programme also aims to complete your registration and make sure you have all of the documentation necessary to begin your studies in the UK.

During your first week you will have a complete introduction to the UK, the university, and the ISC. You will:

- Register with the university and receive a library card
- Get set up and logged onto the university internet network
- Learn about the programme that you have registered for including information relating to progression to the university
- Learn the rules and regulations of the ISC and the university
- Open a bank account
- Register with local health services
- Ask questions about accommodation issues
- Learn about visa applications
- Register with the UK police, if necessary

### Your first day

*You will need to report to the ISC, located in the Brunwick Building at 9am on Monday 11<sup>th</sup> January.*

This is circled on the campus map included with this pack. You will begin the day by meeting members of staff at the ISC, and completing your student registration forms. You will be given a detailed arrival handbook and an updated induction week timetable, letting you know exactly where you should be, and when. You will have plenty of opportunities to ask questions.

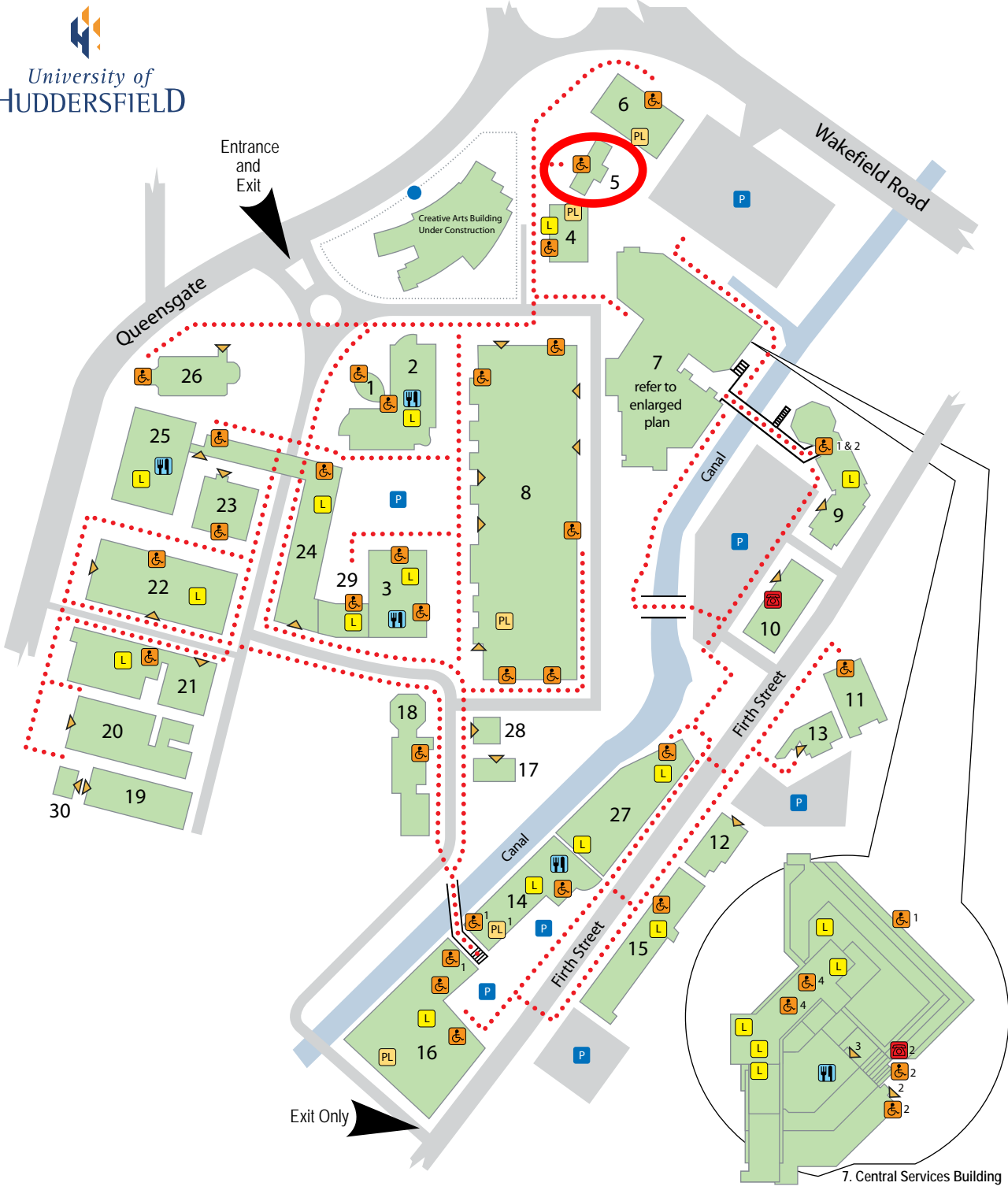
We really hope you enjoy your first weekend here and have a productive, integrated and enjoyable stay with us at The University of Huddersfield.

**International Study Centre  
Brunwick House  
The University of Huddersfield  
Queensgate  
Huddersfield  
HD1 3DH**

**07827 806675**

This is a provisional timetable of activities during the first week after arrival. It is subject to change and students will be given an updated timetable on arrival.

	Monday, 11 <sup>th</sup> January	Tuesday, 12 <sup>th</sup> January	Wednesday, 13 <sup>th</sup> January	Thursday, 14 <sup>th</sup> January	Friday, 15 <sup>th</sup> January
AM	ISC Welcome Head of Centre Dionne Coburn	ISC Welcome Head of Centre Dionne Coburn		University Registration	
	Health & Safety Talk	Meeting University tutors	Health Centre Registration		Health Centre Registration
	What you need to know about the International Study Centre	English Language Assessments	Life in a classroom - Business		University Registration
	Meet your teachers		Student Support Services Visa Issues		
PM	Tour of Huddersfield Town	Life in a Classroom - Pure Maths		Fresher's Fair on Campus	Police Registration
	Campus Tour	Life in a Classroom - English			
	Tea and buns at the faith centre - optional	Tea and buns at faith centre - optional		Tea and buns at the faith centre - optional	



# Queensgate Campus

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## Key

- Entrance
- Accessibility Entrance
- Passenger Lift
- Platform Lift
- Catering Facilities
- Accessibility Call Point / Telephone
- Car Park
- Accessibility Route
- Bus Stop for Storthes Hall Campus

**NOTE:**  
A number next to a symbol denotes the floor level in a building.

**EXAMPLE:**  
accessibility entrance on floor 1

