

Technology requirements for studying online

Make sure you are prepared with the appropriate technology to access your [Virtual Study Centre](#), view your course materials, communicate with your teachers and undertake assessments.

Your computer

While it is possible to access and interact with most course content using various tablets and smartphones, such as iPads, iPhones and Android devices, these devices will not work for assessments and therefore it is important that you have a PC or Mac based computer available for use.

PC specifications

- Any Microsoft Windows based PC (laptop or desktop, preferably running Windows 10)
- Web Browser: Google Chrome or Microsoft Edge (Chromium version)
- Webcam
- Microphone
- Installation of Zoom for Virtual Classroom
- [Dual Core 2Ghz or higher and 4GB of RAM](#)

Mac specifications

- Any Apple MacOS 10.12 and above based laptop or desktop
- Web Browser: Google Chrome or Microsoft Edge (Chromium version)
- Webcam
- Microphone

Internet connection

Internet connectivity is required for access to all coursework. Internet connectivity could be in the form of a fixed line connection, 3G/4G/5G, wi-fi or other technologies.

- Minimum: [800kbps download](#) and 600kbps upload speed
- Recommended: at least 1.5Mbps download and 1.5Mbps upload speed

Zoom Restricted Countries

Zoom is used for access to virtual classroom and is therefore an important part of all courses. Zoom is unavailable or restricted in several countries, with the full list [available here](#). While Zoom may still work from the countries listed, individuals should test Zoom using their own equipment to ensure connectivity.

To find out more about starting your studies online, please contact your education representative or visit studygroup.com/land/uk-online-learning

